

## Fare family description

Fare families description display can be requested:

- After a pricing list transaction using **FQF<FARE #>**
- After an upsell teaser using **FQF/TS**
- After an upsell panel using **FQF<FARE #>**

The output consists of the list of services and fare conditions that are associated to the requested Fare families, sorted by:

- **INCLUDED:** Available for free
- **AT CHARGE:** Can be purchased at charge
- **NOT OFFERED:** Not eligible to be purchased

> Example of **Fare family description display (FQF)**

```
FQF1
*1: VALUE - 6X - NCELHR
DESCRIPTION : VALUE
WARNING : ALL SERVICES MAY NOT BE DELIVERED AS THE REQUESTED
FARE COMPONENT MAY INCLUDE A CODESHARE FLIGHT OR AN INTERLINE
ITINERARY
- INCLUDED
  06D : 100 PERCENT MILES EARNED
  0GO : UPTO50LB 23KG AND62LI 158LCM
- AT CHARGE
  06I : CHANGE BEFORE DEPARTURE
  06J : CHANGE AFTER DEPARTURE
  06K : REFUND BEFORE DEPARTURE
  050 : BASIC SEAT
- NOT OFFERED
  06L : REFUND AFTER DEPARTURE
  0BX : LOUNGE ACCESS
  0G6 : PRIORITY BOARDING
```

## How can I find the Fare families with 1 checked bag?

**SBF (Search by FBA)** option is available for all Pricing / Best pricing transactions, as well as for Fare family upsell panel.

If user is looking for the upsell propositions having **at least 1 checked bag included**, the option **/SBF-1** can be combined with **FXF** entry.

- **FXF/SBF-1** returns Fare family upsell propositions that have at least 1 checked bag included.

## Functional Help Pages

For more information on all functional aspects of AFF, please check help pages **HE AFF** in Cryptic command page.

## AFF cryptic entries

Cryptic entry	Description
<b>FXF/R,UP</b>	Fare family upsell panel
<b>FXF/FFH/R,UP</b>	Homogenous upsell which returns the same FF for the whole itinerary
<b>FXF/KCY/R,UP</b>	FF upsell within specific cabins (C for Business, Y for Economic)
<b>FXF/SBF-1/R,UP</b>	FF upsell propositions having at least 1 checked bag included
<b>FXB/FF-LIGHT</b>	Best price for Fare family LIGHT applied on the whole itinerary.
<b>FXB/FF2-LIGHT/FF3-CLASSIC</b>	Best price for Fare family LIGHT on Seg#2 and CLASSIC on Seg#3
<b>FQPMAD/A6X/CYPAR/R,UP/FF-ECO</b>	Informative pricing for Fare family ECO on itinerary MAD – PAR
<b>FXA/LI/R,UP</b>	Pricing list of lower fares with Fare family display on the bottom
<b>FQD FRANCE/A6X/FF/IL</b>	Fare display of airline 6X on itinerary FRA – NCE sorted by Fare family
<b>FQN&lt;FARE #&gt;</b>	FF information in Fare Note Display
<b>FQF&lt;FARE #&gt;</b>	Display FF description from a pricing list or an upsell panel
<b>FQF/TS</b>	Display FF description of the upsell teaser
<b>FXU&lt;FARE #&gt;</b>	Fare upgrade from a pricing list or an upsell panel
<b>FXU/TS</b>	Fare upgrade from the upsell teaser

## Troubleshooting

What should I do in case of warning message being returned:

- **NO FARE FOR BOOKING CODE-TRY OTHER PRICING OPTIONS**
- **UPSELL NOT AVAILABLE FOR THESE CARRIERS**

AFF is not yet implemented for the airline, or AFF is not defined by airline on the requested route.

- **CHECK FLIGHT NUMBER**

Please check the segment association in Price by FF transaction.

- **FARE FAMILY IS MISSING**

Please specify the FF in your Price by FF transaction.

Quick card

# Airline Fare Families in Amadeus

For Travel agents



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Amadeus Travel Channels  
Transversal Product Management

## Welcome to Airline Fare Families

A Fare Family is a group of fares sharing the same services and fare conditions, defined by the airline based on their specific criteria.

**Airline Fare Family (AFF)** has been seamlessly integrated into Amadeus travel agents' booking flow, enabling you to access more easily to the information about airline fares and services, and at the same time, facilitating the fare comparison as well as the fare upgrade.

A full list of AFF airlines and markets where AFF is deployed can be seen with the entry **FQN AFF/CXR**.

## How AFF Works

An offline agent is enabled to use AFF via Amadeus Selling Platform Classic or Amadeus Selling Platform Connect in Command page. The following features are available in Cryptic:

- Fare family display in Pricing output
- Fare family upsell panel
- Price by Fare family
- Fare family description

### Fare family display

The fare family information is returned in the output of any pricing, best pricing transaction.

> Example in **Best pricer (FXB)**:

FXB/R,UP

01 TEST/TEST  
ITINERARY REBOOKED

```
-----
PAR      AL FLGT BK T DATE  TIME  FARE BASIS      NVB  NVA  BG
NCE 6X   1053 W  *W 02JUN 0610  W27LGT0A      02JUN02JUN 0P
PAR 6X   1026 K  *K 07JUN 0715  K27LGT3A      07JUN07JUN 0P

EUR      64.00      02JUN16PAR 6X NCE66.966X PAR2.72NUC69.68
END ROEO
EUR      26.00YQ      XT EUR 11
EUR      16.00YR      12.75FR E
EUR      73.08XT
EUR      179.08
FARE FAMILIES: (ENTER FQF FOR DETAILS, FXY FOR UPSELL)
FARE FAMILY:FC1:1:LIGHT
FARE FAMILY:FC2:2:LIGHT
FXU/TS TO UPSELL LIGHT-CLASSIC FOR 20.00EUR
BG CXR: 6X/6X
PRICED WITH VALIDATING CARRIER 6X/6X
```

AFF follow-up entries

AFF names

AFF upsell teaser

TICKETS ARE NON-REFUNDABLE  
ENDOS FARE RESTRICTION APPLY

The **upsell teaser** is an appended line that proposes the cheapest fare in the next higher AFF. The price difference and the proposed AFF are displayed.

> Example in Pricing list (FXA/LI)

FXA/LI/R,UP

```
* FARE BASIS * DISC * PSGR * FARE<EUR> * MSG *T
01 XFFFFR+L3F* * * P1 * 355.11 * *Y
02 XWAPFR+L3* * * P1 * 290.21 * *Y
03 XSRFR+L3F* * * P1 * 289.11 * *Y
04 XSRFR+L3W* * * P1 * 223.11 * *Y
05 XRD0FR9+L* * * P1 * 182.41 * *Y
*1-5*TICKET STOCK RESTRICTION
FARE FAMILIES: (ENTER FQF FOR DETAILS, FXY FOR UPSELL)
*1*FARE FAMILIES: FLEX
*2-3*FARE FAMILIES: CLASSIC ,FLEX
*4*FARE FAMILIES: CLASSIC
*5*FARE FAMILIES: LIGHT
```

> Example in Fare display (FQD) sorted by Fare family

FQDFRANML/A6X/FF/IL

```
LN FARE BASIS OW EUR RT B PEN DATES/DAYS AP MIN MAX R
05FEB13**05FEB13/6X FRAMNL/NSP;EH;BASIC <<<
01 VLIGHTRT 255 V NRF - - + + - - R
02 QLIGHTRT 305 Q NRF - - + + - - R
03 VOWLIGHT 153 V NRF - - + + - - R
04 QOWLIGHT 183 Q NRF - - + + - - R
05FEB13**05FEB13/6X FRAMNL/NSP;EH;VALUE <<<
05 URTFLEX 405 U - - - + + - - R
06 UECOPFLX 243 U - - - + + - - R
07 MFLXRT 495 M - - - + - - - R
08 MFLXECO 297 M - - - + - - - R
09 YRTFLEX 775 Y - - - + - - - R
05FEB13**05FEB13/6X FRAMNL/NSP;EH;BUSINESS <<<
10 CBUSNRT 1010 C - - - + - - - R
```

### Fare family upsell panel

The upsell transaction **FXU** returns the lowest available fares for the next higher fare families (up to 8), on top of the cheapest one. It is **combinable** with any pricing options (e.g. /R,UP) and can be performed at any time once the flight is booked.

> Example of Fare family upsell (FXU)

Combinable with /R,UP

```
FXU/R,UP
ENTER FXU TO BOOK FARE (E.G. FXU2 TO BOOK FARE 2) OR SEE HEFXU
===== LOWEST =====
FARE 1 - 179.08 EUR
PTC ADT - P1
FC1 : S2 - LIGHT
FC2 : S3 - LIGHT
===== UPSSELLS =====
FARE 2 - 199.08 EUR
PTC ADT - P1
FC1 : S2 - LIGHT
FC2 : S3 - CLASSIC
=====
FARE 3 - 199.08 EUR
PTC ADT - P1
FC1 : S2 - CLASSIC
FC2 : S3 - LIGHT
```

```
-----
FARE 4 - 219.08 EUR
PTC ADT - P1
FC1 : S2 - CLASSIC
FC2 : S3 - CLASSIC
-----
```

```
FARE 5 - 259.08 EUR
PTC ADT - P1
FC1 : S2 - LIGHT
FC2 : S3 - FLEX
-----
```

```
FARE 6 - 259.08 EUR
PTC ADT - P1
FC1 : S2 - FLEX
FC2 : S3 - LIGHT
-----
```

```
FARE 7 - 339.08 EUR
PTC ADT - P1
FC1 : S2 - FLEX
FC2 : S3 - FLEX
-----
```

> Example of Homogenous Fare family upsell (FXU/FFH)

With /FFH option in FXY transaction, each upsell proposition has the same Fare family applied for the whole itinerary.

FXU/FFH/R,UP

ENTER FXU TO BOOK FARE (E.G. FXU2 TO BOOK FARE 2) OR SEE HEFXU

===== LOWEST =====

```
FARE 1 - 179.08 EUR
PTC ADT - P1
FC1 : S2 - LIGHT
FC2 : S3 - LIGHT
===== UPSSELLS =====
```

```
FARE 2 - 219.08 EUR
PTC ADT - P1
FC1 : S2 - CLASSIC
FC2 : S3 - CLASSIC
-----
```

```
FARE 3 - 339.08 EUR
PTC ADT - P1
FC1 : S2 - FLEX
FC2 : S3 - FLEX
-----
```

```
FARE 4 - 909.22 EUR
PTC ADT - P1
FC1 : S2 - BUSINESS
FC2 : S3 - BUSINESS
-----
```

Same Fare family for whole itinerary

FXU3 to upgrade to FARE 3

From the upsell panel, travel agent can **upgrade the fare** by selecting one of the propositions by using **FXU<FARE #>**.

### Price by Fare family

Price by Fare family is an input option (/FF-FF NAME>) that allows you to directly **target specific Fare families** in a pricing/best pricing/informative pricing transaction:

- **FXB/FF-LIGHT** returns best price for Fare family LIGHT applied on the whole itinerary.
- **FXB/FF2-LIGHT/FF3-CLASSIC** returns best price for Fare family LIGHT on Seg 2 and CLASSIC on Seg 3.
- **FQP MAD/A6X/CYPAR/R,UP/FF-ECO** returns informative pricing for Fare family ECO on itinerary MAD – PAR